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PATENT APPLICATION

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

10-22-02

In re Application of

Fen-Chung Kung et al.

Serial No.: 09/475,293

Filed: December 30, 1999

For: ACTIVITY LOG FOR IMPROVED  
CALL EFFICIENCY

Group Art Unit: TBD

Examiner: TBD

Atty. Docket No.:  
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INFORMATION DISCLOSURE STATEMENT

RECEIVED

OCT 17 2002

Technology Center 2000

Honorable Assistant Commissioner for Patents.  
Washington, D.C. 20231

Sir:

Pursuant to 37 C.F.R. § 1.56, the attention of the Patent and Trademark Office is hereby directed to the references listed on the attached PTO-1449. A hard copy each of the references is provided. It is respectfully requested that the information be expressly considered, and that the reference be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being submitted prior to a first office action on the merits. Therefore, no fees are believed due. If this is incorrect, the Commissioner is authorized to charge any outstanding charges or credit any overpayments to our Deposit Account No. 19-0733.

Respectfully submitted,  
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